

PRODUCT SAFETY RECALL



TEDELEX 11L PRESSURE COOKER

Purchased between 31 July 2018 and 31 March 2019, at various retailers within South Africa

TEDELEX 11L PRESSURE COOKER

DESCRIPTION: Tedalex 11l Pressure Cooker's sold at various retailers from approximately 31st July 2018 to 31 May 2019 are being recalled. These can be identified by the product model number TDPC11 on the product/box/till slip.

DEFECT: The recall is limited to the Tedalex 11l Pressure Cooker purchased during this time frame due to being from a batch provided by the manufacturer of which certain of them, having been tested, were identified to have a defect in the eccentricity of the lid locking mechanism which may possibly cause the lid to not seal sufficiently securely. There are 5 separate safety mechanisms in place on this product, all 5 would need to fail for an incident to occur however as 1 mechanism may potentially be compromised, we are conducting a recall.

HAZARD: A lid that detaches whilst there is enough pressure build up which has not yet been released could lead to the lid exploding off the pot and the risk of scalding to the user.

STEPS TO BE TAKEN: Cease use immediately and take the product to the place of purchase or nearest retailer for a full refund or replacement. Do not dispose of the product. Please bring your proof of purchase and the packaging if possible to identify the batch.

WARNING: Using a defective product could result in injury. If you are unable to provide evidence of when the product was purchased and are concerned about your product, or if you suspect your product might have the defect stated above, you can bring your product to the retailer where purchased and our engineers will have the lid tested.

CONTACT: For any further information please contact our customer care line: 087 245 0029 Monday to Friday from 07:30 – 16:30.



Marketing Director



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